



Terms and Conditions

Effective Date: August 18, 2025

Website: www.thedogtangoph.com

Business: The Dog Tango

Welcome to **The Dog Tango**! These Terms and Conditions ("Terms") outline the rules and guidelines for using our website and services. By accessing this site or booking with us, you agree to comply with these Terms.

1. Services

The Dog Tango provides dog training, behavior modification, and enrichment programs for pet owners. Services may be offered in-person or virtually, depending on the program selected.

2. Payments

- All fees must be paid in accordance with the program or package chosen.
 - For private sessions, a deposit or partial payment may be required to confirm booking.
 - Full payment must be settled within the agreed timeline.
 - Prices are subject to change, but confirmed bookings will honor the agreed rate.
-

3. Cancellations & Rescheduling

- Sessions must be rescheduled at least **24 hours in advance** to avoid forfeiting the session.
 - Missed or last-minute cancellations may be counted as a completed session.
 - In case of unforeseen circumstances (illness, emergencies, weather), sessions may be rescheduled at no additional cost.
-

4. Refunds

- Program fees are non-refundable once sessions have begun.
 - Refund requests prior to the start of a program will be considered on a case-by-case basis.
-

5. Responsibilities of the Owner

- You are responsible for your dog's health, safety, and well-being during training.
 - Please ensure your dog is up-to-date with vaccinations and in suitable condition to participate.
 - Safety equipment (leash, harness, crate, etc.) must be provided as advised by the trainer.
-

6. Training Outcomes

- Training is a collaborative process involving both the trainer and the owner.
 - The Dog Tango does not guarantee specific outcomes, as progress depends on each dog's history, environment, and the owner's consistency in practice.
-

7. Liability

- The Dog Tango is not liable for any injury, damage, or loss caused by your dog's behavior during or outside of training sessions.
 - By participating in our programs, you accept responsibility for your dog's actions.
-

8. Website Use

- The content on this website is for informational purposes only.
 - Unauthorized use, reproduction, or distribution of content is prohibited.
 - We may update or change content at any time without notice.
-

9. Privacy

Your personal information will be handled in accordance with our Privacy Policy.

10. Changes to Terms

The Dog Tango reserves the right to update or revise these Terms at any time. Updates will be posted on this page with a new effective date.

11. Contact Us

For questions about these Terms, please contact:

The Dog Tango

Email: hello@thedogtangoph.com

Website: www.thedogtangoph.com